

2027 Residential Service Agreement

Returning customers: enter your name, check the box, and select your service and payment method. Complete page 1 only; the office confirms the remaining details. Review the attached terms before signing.

Customer name or names

☐ **Returning customer: my information has not changed.**

Name + this box + service option + payment choice. Skip the detail fields below.

New customers or changed information only

Service address including city and ZIP

Phone

Email

Other changes or different billing address - optional

Choose your 2027 service

Select one	Included services	Price
☐ Basic	Startup + winterization	\$175
☐ Pro	Startup + backflow test	\$185
☐ Premium	Startup + backflow test + winterization	\$250
☐ Startup only	One spring startup visit	\$100
☐ Backflow only	One backflow test and filing	\$100
☐ Winterization only	One fall shutdown visit	\$100

Startup: activate and check the system, adjust accessible heads and controller settings. Backflow: one test of one accessible assembly, including normal filing. Winterization: isolate the supply and winterize accessible irrigation components. One visit per selected service; repairs and retests are extra and require approval.

Prices cover one residential system and up to 7 zones. Each extra zone is \$10 once per package season, or once for an individual startup or winterization. Backflow-only service has no zone charge. The office confirms any tax, extra items, and the final total before signatures or payment.

Choose how you prefer to pay

☐ Check ☐ Venmo ☐ Cash App ☐ Card - contact office

Check: payable to HGI Services, LLC; mail to PO Box 42, Advance, IN 46102.

Venmo: @HGIServices | Cash App: \$HGIServicesLLC

Card: contact the office for secure payment instructions. Do not enter card details here.

Save and return

Email the saved PDF to service@hydrogreenirrigation.com, or mail a printed copy. If you cannot fill it in your browser, download it to a PDF reader. Wait for office confirmation before paying. Completing this form alone does not confirm an appointment.

OFFICE USE - COMPLETE BEFORE SIGNATURES

Agreement # _____ Presented _____ Accept by _____

Confirmed zones ____ Included assembly ____ Final total including tax \$ _____

Signed schedules attached _____

Included services and scheduling

Spring startup. One visit during March-June 2027, within the property dates below. Activate the available irrigation supply; operate accessible zones; observe visible leaks and head operation; make accessible spray-direction adjustments and ordinary controller schedule changes; and provide a summary of observed issues. Excavation, raising or relocating heads, replacement parts, repairs, extended diagnostics, and Wi-Fi or account troubleshooting are excluded.

Backflow testing. One test of the identified accessible irrigation assembly by an appropriately registered inspector, during the dates below. HydroGreen supplies the result to the customer and public water system in the required manner and within the applicable deadline, including the current Indiana 30-day reporting requirement. Reporting is not conditioned on payment. A failed test is a completed testing service; repairs, replacement, and retesting are separately quoted and authorized. A passed test records condition at the time of testing and is not a guarantee of future performance or continuing compliance. Additional required tests are excluded unless expressly selected.

Backflow assembly location

Assembly type and size if known

Backflow make and serial number if known

Fall winterization. One visit during October-November 2027, within the property dates below. Isolate the accessible irrigation water supply, winterize accessible irrigation components using procedures appropriate to the equipment, and place the controller in its appropriate off or seasonal setting. Note visible defects encountered and provide shutdown instructions. This is not an inspection of every buried component, a repair service, or a guarantee that freeze damage cannot occur. Domestic plumbing, pools, fountains, and unlisted systems are excluded.

HYDROGREEN COMPLETES BEFORE SIGNATURES

Approximate property dates; use N/A for services not selected.

Startup from _____ to _____ Backflow from _____ to _____

Winterization from _____ to _____ Utility deadline _____

Appointments and delays. HydroGreen confirms an appointment separately. Weather, unsafe conditions, utility interruptions, access problems, equipment failure, and needed repairs may delay work. HydroGreen will notify the customer of a material delay and propose new dates. A signed agreement alone does not mean winterization is complete. HydroGreen will promptly advise if an agreed window cannot be met; the customer may cancel the unperformed service and receive its unused value.

Customer access and responsibilities. Provide safe access to the controller, water shutoff, assembly, and work areas; secure pets; unlock gates; and provide necessary water and electricity. Identify known hazards and system changes. Do not turn the irrigation supply or controller back on after winterization without coordinating with HydroGreen. Follow the supplied shutdown instructions. Report a leaking shutoff or inadvertent reactivation promptly. Customer duties do not excuse HydroGreen from performing its agreed work with reasonable care.

Uncompleted visits. If access or unsafe conditions prevent completion, HydroGreen will document what was completed and arrange next steps. There is no automatic missed-visit or return-trip penalty. Any additional trip price must be separately disclosed and signed before that trip. A cancelled or incomplete visit is not charged as a fully completed service.

Third-party disclosure completed by HydroGreen before signing: will any nonparty furnish labor, services, materials, equipment or machinery for the work? Yes / No. Details: _____. HydroGreen and any such third party may not initiate or pursue a claim with the customer's insurer. No customer claim rights are assigned.

Unused-service values for refunds. Basic: startup \$85, winterization \$90. Pro: startup \$95, backflow \$90. Premium: startup \$85, backflow \$75, winterization \$90. Individual services: \$100 each. If a package includes startup and winterization, half of its extra-zone charge is assigned to each. The office completes device information above.

Payment and agreement terms

Payment. The agreement total is prepaid after acceptance and before the first scheduled service. Prepayment is applied to completed services; unused amounts remain subject to the cancellation terms below. Separately authorized work is due within 10 calendar days of its invoice. No payment surcharge, late fee, or collection fee is imposed by this agreement. Pay by check or a payment method HydroGreen confirms on its invoice. Never send card numbers or security codes on this agreement or by email.

Additional work. HydroGreen must give the customer a written description and price or maximum authorized amount before extra work. The customer must sign and date the approval, including any changed dates, before it proceeds. If work cannot safely continue without repairs, HydroGreen may stop, explain the condition, and await authorization. An inquiry, silence, or a general request to "fix it" is not an unlimited spending authorization. Necessary emergency work requires its own written authorization and any legally required acknowledgments.

Cancellation and refunds. The cancellation right stated below and on the attached notices takes priority. No routine service will begin before that cancellation period expires. After it expires, either party may cancel future services by written notice. HydroGreen retains only the stated value of completed services, the earned share of extra-zone charges, and separately signed work actually performed. Any incomplete service is charged only at an agreed written partial value; absent agreement, it is not treated as completed. Package discounts are not retroactively removed. Unused prepayment is refunded within 10 calendar days of cancellation. There is no automatic \$75 cancellation fee or forfeiture of the remaining balance. Cancellation ends future visits; arrange any still-needed winterization or testing.

Work quality and outside work. HydroGreen will exercise reasonable care and skill. Contact the named company representative promptly about a concern so HydroGreen can inspect and address it. Do not delay urgent steps needed to prevent harm. Pre-existing defects, normal wear, unrelated contractor damage, utility failures, and customer changes are not included repairs. Another provider's work does not void the entire agreement; responsibility depends on the cause of the condition. Nothing here excuses HydroGreen's own negligence or waives nonwaivable legal rights. Manufacturer warranties apply according to their terms. A seasonal visit does not warrant the entire system, lawn condition, or water consumption.

Agreement term and changes. This agreement ends when all selected services are completed or December 31, 2027, unless terminated sooner. Any paid service remaining unperformed at year end is refunded at its unused value unless both parties sign a different completion date. There is no automatic renewal. The completed price summary, these terms, attached notices, and any specifically identified signed schedule form the agreement. Changes require a dated writing signed by the customer and HydroGreen. Indiana law governs, subject to mandatory consumer protections; no mandatory arbitration or distant venue is imposed.

Your right to cancel

You may cancel this contract at any time before midnight on the third business day after the later of the following:
(A) The date this contract is signed by you and HGI Services, LLC.
(B) If applicable, the date you receive written notification from your insurance company of a final determination as to whether all or any part of your claim or this contract is a covered loss under your insurance policy.
See attached notice of cancellation form for an explanation of this right.

SIGN ONLY AFTER HYDROGREEN CONFIRMS THE COMPLETED AGREEMENT

Customer signature _____ Printed name _____ Date _____
Additional customer signature _____ Printed name _____ Date _____
HydroGreen signature _____ Daniel Seneriz Date _____

Each party receives a complete signed copy, including the price summary, terms, and both cancellation notices. All applicable blanks and selections must be completed before signing.

NOTICE OF CANCELLATION

Mail to HGI Services, LLC, PO Box 42, Advance, IN 46102
or email service@hydrogreenirrigation.com.

You may cancel this contract by mailing, delivering, or submitting by electronic mail a signed and dated copy of this cancellation notice or any other written notice to HGI Services, LLC at PO Box 42, Advance, IN 46102, or service@hydrogreenirrigation.com, at any time before midnight on the third business day after the later of the following:

(A) The date this contract is signed by you and HGI Services, LLC.

(B) If applicable, the date you receive written notification from your insurance company of a final determination as to whether all or any part of your claim or this contract is a covered loss under your insurance policy.

If you cancel this contract, any payments made by you under the contract will be returned to you within ten (10) business days following receipt by HGI Services, LLC of your cancellation notice, minus any amounts you may owe for work already done by HGI Services, LLC.

I HEREBY CANCEL THIS TRANSACTION

Customer name

Date

Typed signature for cancellation only

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I HEREBY CANCEL THIS TRANSACTION

Customer name

Date

Typed signature for cancellation only

Routine services are scheduled after the cancellation period. HydroGreen will refund a cancellation during that period within 10 calendar days and without a routine-service deduction. Greater rights provided by law remain in effect.